

Stationless Bicycles, E-Bikes and E-Scooters FAQs

What are E-scooters and E-bikes?

E-scooters are motorized devices with a power output of no more than 300 watts and a top speed of 15 miles per hour. **E-bikes** pedal and handle much like a regular bicycle, but they have an electric motor and a battery to augment human power; they also have a motor with a power output of no more than 750 watts and a top speed of 20 miles per hour.

Why did the City of Boise approve stationless devices?

The City of Boise recently updated our bicycle code to prepare for the arrival of a new model of transportation service: stationless E-bikes and E-scooters that several national companies have announced they are bringing to Boise.

Where in the city are stationless bicycles, E-bikes and E-scooters allowed?

Stationless devices can be operated, rode or driven within City of Boise limits:

- On streets
- On sidewalks and crosswalks
- In bike lanes
- On the 25 miles of the Greenbelt paths managed by the City of Boise

Are there designated locations for storing E-scooters?

Devices should never be left on private property, or in the right of way in a location that obstructs ADA access, the pathways for pedestrians, bicyclists or motorists.

Riders should check company mobile applications for no-park zones, such as parts of Boise State University, Boise Skate Parks and the Idaho State Capitol.

How can someone use an E-scooter?

Individuals must be 18 years old, or older, to ride E-scooters in Boise.

Two companies – [Lime](#) and [Bird](#) – will be the first to bring stationless E-scooters to Boise. For information on how to ride E-scooters, including safety tips, please visit the company websites.

What if someone is recklessly operating one of these devices?

Individuals riding an E-scooter, or any stationless device, should follow proper etiquette. Anyone operating the device recklessly can be charged with a misdemeanor.

Are there any rules around abandoned stationless devices or those obstructing the right of way?

Yes, the City of Boise is requiring companies to remove, relocate or rebalance devices within (4) hours of receipt of notice on weekdays, between 6 a.m. to 6 p.m., not including holidays. For all other times, within (10) ten hours.

Who do I contact about devices blocking ADA access, pathways for pedestrians, bicyclists or motorists, left on private property or otherwise undesignated storage locations?

These concerns should be directed to the City of Boise Code Compliance at (208)972-8150 ext.8, between the hours of 8 a.m. and 8 p.m.

What happens to E-scooters at night?

The companies pick-up E-scooters every evening to recharge the devices and perform general maintenance, if needed.

Scooters will be off the streets between the hours of 9 p.m. and 4 a.m.

What if the E-scooter are not being used? Will they be left on the streets?

The City of Boise has worked out an agreement with companies, that if the devices are not being utilized at least twice a day, every day, they will be removed, or the number of devices deployed will be decreased.

Who is the appropriate contact for general questions about E-scooters?

Help requests, questions around the mobile applications, transactional issues and operational concerns should be directed to the companies

- **Lime:** 1(888)-LIME-345 / <https://www.li.me/help>
- **Bird:** 1 (866)-205-2442 / hello@bird.co